

# Digitale accessibile Ahelp desk for You!

Free help desk for Digital natives and Non-Digital natives



A service to enhance digital skills



in the local community All services are available by appointment







## Digital Support and Information point

- Assistance to improve digital skills.
- Digital literacy sessions.
- General information and guidance.

BY APPOINTMENT

Monday and Friday 9:00-13.00

## Free Sp2d desk

Issuance of the digital identity certificate for citizens of the Province of Biella, in collaboration with Infocamere.

#### BY APPOINTMENT

Tuesday 9:00-13:00 Thursday 13:00-17:00

### Information Hub

Information (or resources) and materials available on the portal:

- SPID, CIE, IT Wallet
- PagoPA and ApplO
- Digital citizenship
- Online security
- Whatsapp: features, potential and risks, videocalls
- And more...

www.provincia.biella.it

These services are possible thanks to the Universal Digital Civil Service project **SCUD** 

#### COMMUNITY WELLNESS

#### HOW TO BOOK AN APPOINTMENT:

Monday to Friday 9:00-13:00

Phone

0158480794 - 0158480834 - 0158480872

**Email** 

utd@provincia.biella.it

Website

www.provincia.biella.it/servizi/digitale-accessibile